

# >> ENABLING EXCELLENCE: OUR SUPERIOR SUPPLY CHAIN SERVICES.

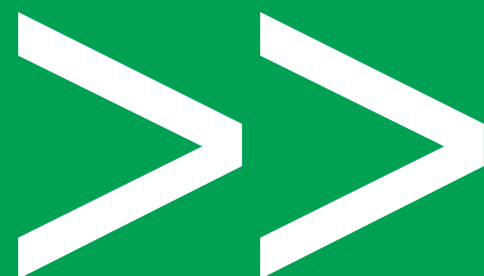
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Infraseriv Logistics GmbH is an Infraseriv Höchst subsidiary. Infraseriv Höchst is a pioneer in many fields, not just logistics services. In site operation, site services, utilities and waste management, Infraseriv Höchst delivers site excellence for its customers.  
 www.infraseriv.com





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## >> PREFACE

In the chemical and pharmaceutical industry, logistics needs to be fast, safe and efficient. Achieving this goal is already hard, but the difficulty has been compounded by the upcoming global challenges associated with resource efficiency and by growing risks and safety requirements along the supply chain. To remain competitive, many manufacturing and commercial companies are considering outsourcing their noncore processes so they can focus on their core business. Their ideal outsourcing partner is a specialized logistics provider who knows how to implement flexible, sustainable supply chains in close cooperation with customers. To meet the rising challenges, it will also need to provide high-performance infrastructure such as industry-specific storage space, trimodal cargo-handling facilities or highly specialized tank farm capacity. We fit this profile exactly: Providing end-to-end logistics solutions is one of our core competencies. Infraser Logistics delivers logistics excellence for our partners at new and existing sites.

Thomas Schmidt  
SENIOR MANAGING DIRECTOR

Jochen Schmidt  
MANAGING DIRECTOR

## >> YOU HAVE PROCESS CHAINS. WE PROVIDE SOPHISTICATED SUPPLY CHAIN SERVICES.

Our tailored logistics concepts and services keep supply chains running smoothly – at specific sites, nationally or internationally, and by road, water or air.

### SUCCESSFUL SUPPLY CHAINS ARE DISTINCTIVE

Our customers have one or more sites and unique supply chains. We support them with cutting-edge site and logistics excellence so they can achieve long-term success in their markets. We are at home in the chemical, pharmaceutical and related process industries and are a driving force in the market as a lead logistics provider. Our end-to-end solutions are not only flexible, practical and solidly designed, but also add value and transform the supply chains we manage into true success stories. If you look closely enough, you can see what logistics success is based on. Successful supply chains have a distinctive profile – they are “infraserviced”.



## >> OUR VISION: EXCELLENT LOGISTICS SOLUTIONS.

Our customers do business in the chemical, pharmaceutical and related process industries. They research and produce products; they expand and evolve. Sometimes, they reengineer their processes in pursuit of operational excellence.

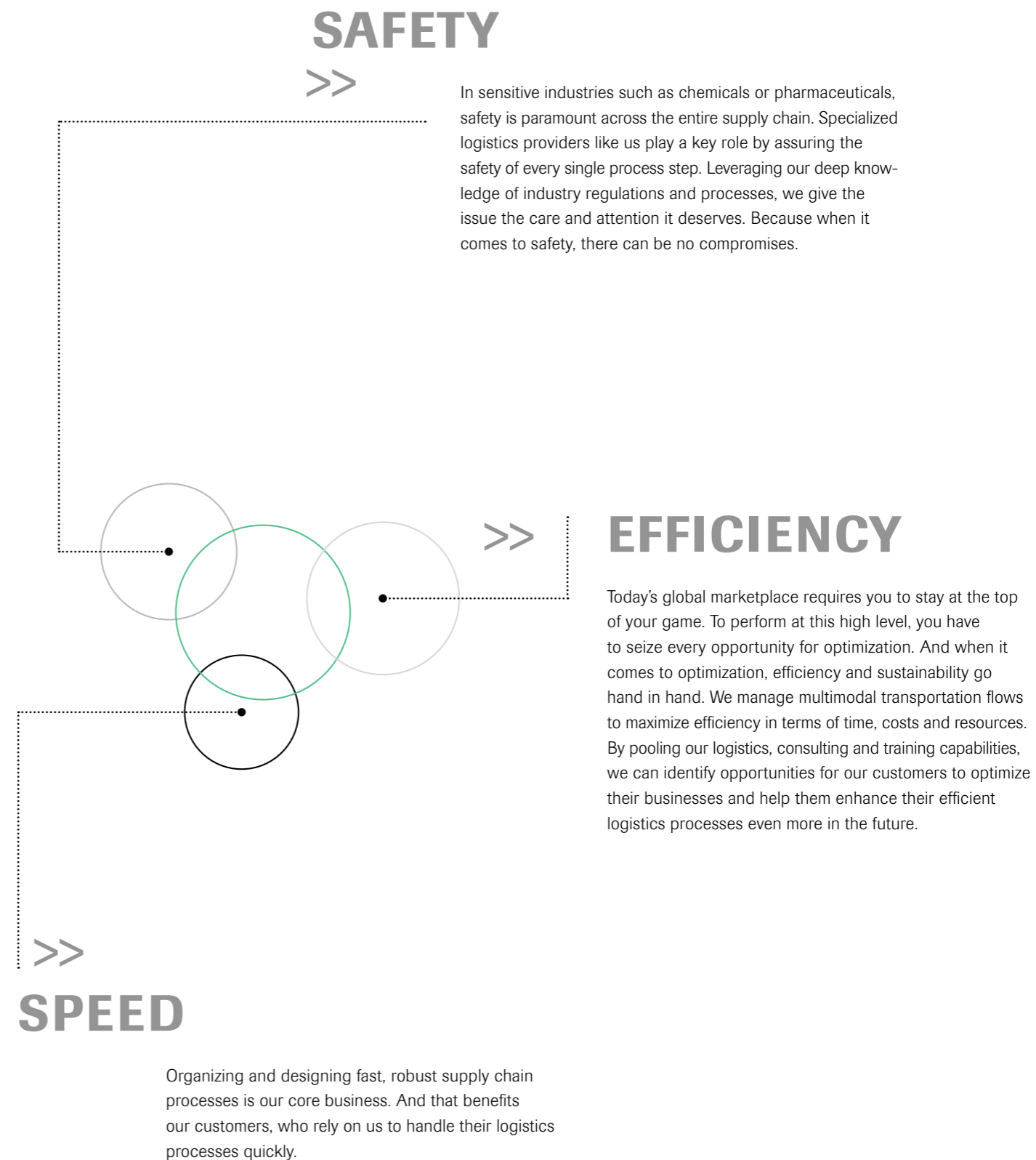
All our customers, however, have one thing in common: They need excellent end-to-end logistics solutions that sharpen their competitive edge.

### WE SPEAK YOUR LANGUAGE

We have an industrial background – and so understand the requirements and processes of our industrial customers. You can count on us to meet all your logistics needs. This simplifies administration because you only have to deal with one partner. You will also reduce tender management and contract negotiation costs, as well as the risks associated with having too many parties involved in your supply chain. Behind every efficient logistics solution is a sophisticated IT system. That is why we provide IT solutions for any requirements: From order interfaces, to vehicle guidance systems, to tracking and tracing.

We apply our expertise wherever it is needed: At your local site, at one of our satellite locations, or at a site that we have developed in cooperation with you. Leverage our knowledge and benefit from intelligent end-to-end logistics services tailored to your supply chain needs.

Discover what we mean by logistics excellence.



## >> ENABLING LOGISTICS EXCELLENCE: OUR PORTFOLIO ACROSS YOUR SUPPLY CHAIN.

Is logistics not your core business? We will turn it into a long-term success factor. As a full-service provider, we will devise the perfect solution for every link in your supply chain. With our modular logistics services, you will only have to focus on one thing: Your core business.

>> INBOUND LOGISTICS

>> ON-SITE LOGISTICS

>> DISTRIBUTION LOGISTICS

## >> ENABLING EXCELLENCE: OUR PORTFOLIO.



**TRANSPORTATION**



**WAREHOUSING**



**VALUE-ADDED SERVICES**



**CUSTOMS**



**TRAINING AND CONSULTING**

## >> ENABLING EXCELLENCE: OUR INBOUND LOGISTICS EXPERTS.

We will take your procurement logistics to the next level. You can harness our experts' cutting-edge knowledge and state-of-the-art processes in customs, transportation and warehousing, without tying up your own resources. We will bring stability and transparency to your procurement processes – while ensuring the highest standards of efficiency and flexibility. Our inbound logistics solutions will free you up to focus on one thing only: Your procurement operation.



### OUR SERVICES AT A GLANCE:

- Operational import coordination
- Import clearance
- Cross-trade management
- Supplier declaration management
- Import duty auditing
- Sampling of inbound goods



## >> ENABLING EXCELLENCE: ON-SITE LOGISTICS TAILORED TO YOUR NEEDS.

From supplying raw materials for production, to transporting finished goods and warehousing at a central location: We can manage your on-site, internal logistics in line with your needs. This, in turn, simplifies your administration – because you only have to deal with one expert partner who can oversee all your transportation and logistics processes.



### OUR SERVICES AT A GLANCE:

- In-plant transportation
- Supply of raw materials
- Loading of raw materials
- Transportation of finished goods
- Transportation of waste
- Rail shunting services
- Supply via pipelines
- Operation of warehouses and filling equipment



## >> ENABLING EXCELLENCE: EFFICIENT DISTRIBUTION LOGISTICS.

Ensuring that goods deliveries reach customers and retail partners on time and in full is crucial to ensuring customer satisfaction. Through our multi-interface Supply Chain Event Management System (LEA), we provide you with transparency and cost savings through automation and standardization – while ensuring compliance with all your service levels



### OUR SERVICES AT A GLANCE:

- Picking
- Packing
- Dispatching all modes of transport, worldwide
- Order management:
  - Letter of credit processing/debt collection
  - IHK certifications
  - Consulate services





## >> ENABLING EXCELLENCE: OUR WAREHOUSING SERVICES.

There are special storage requirements for hazardous substances, active ingredients, consumables and raw materials, as well as packaging. As a professional full-service provider, our warehouse logistics are ideally suited to meet your needs. We're able to store almost all storage classes – both solid and liquid products – at a variety of temperatures and under GMP conditions. We can also assure compliance with national and international laws and regulations and guarantee maximum safety and security for your products.



OUR SERVICES AT A GLANCE:	
• Around 150,000 pallet positions	
• Storage of hazardous substances	
• Storage of active ingredients	
• Temperature-controlled storage:	<ul style="list-style-type: none"> <li>• Room temperature from +15 °C to +25 °C</li> <li>• Cold storage from +2 °C to +8 °C</li> </ul>
• Sample storage	
• Packaging storage	
• Bonded warehousing	
• Around 60,000 m³ tank farm (various tank sizes)	
• All storage classes pursuant TRGS 510, except 1 and 7 (explosive, radioactive).	



## >> ENABLING EXCELLENCE: OUR FLEXIBLE, DIVERSE VALUE-ADDED SERVICES.

Our value-added service portfolio covers your entire supply chain: from an online shop solution for laboratories, to order or inventory-related Sample handling, to the custom packaging of your finished goods. Our value-added services allow us to respond rapidly to our customers' changing needs and help them maintain their competitive edge.



OUR SERVICES AT A GLANCE:
• Supplying goods to laboratories
• Sample handling
• Filling and refilling
• Appropriate weighing (loading)
• Packing
• Provision of external safety advisers



## >> ENABLING EXCELLENCE: OUR TRANSPORTATION AND FREIGHT SERVICES.

Are you looking for a provider who can handle more than transportation? Maximize your flexibility with our order-processing services. Our freight procurement, dispatching, dangerous goods and customs experts can support shipments of all kinds – from imports and exports to cross-trade. And as a lead logistics provider, we can manage your shipments on all modes of transport across five continents.



OUR SERVICES AT A GLANCE:
• Freight solution development and implementation
• Freight procurement
• Freight auditing
• Tender management
• Tracking and tracing/event management



## >> ENABLING EXCELLENCE: OUR CUSTOMS EXPERTISE.

In the complex and ever-evolving world of customs, the effort and expense of constantly training staff and bringing them up to speed is simply too much for many companies. Now you can rely on the customs expertise of our highly skilled staff. We'll take all your customs-related operations off your hands, and answer any questions you might have.



OUR SERVICES AT A GLANCE:
• Imports/exports customs processing
• Supplier declaration management
• Origin of goods and tariff preferences
• INTRASTAT reporting
• Providing simplified procedure descriptions
• Authorities and approval management
• Non-standard customs procedures



## >> ENABLING EXCELLENCE: YOUR ONE-STOP SHOP FOR TRAINING AND CONSULTING.

In today's world, highly skilled, motivated employees are a key success factor. Prepare your employees for the rigors of international logistics. Stay one step ahead with our hands-on training courses and in-house seminars.

You can also count on us to support you as your partner in a consulting role. Trust is the foundation of any process analysis. We have extensive experience in analyzing complex processes and interfaces in industry-standard supply chains. Our capabilities range from data-driven risk analyses of all individual process steps to complete process redesigns. Our consultants and coaches have decades of experience and will draw on their in-depth expertise to maximize the benefits for you.



### OUR SERVICES AT A GLANCE:

#### Our consulting services

- Process-specific consulting/logistics concepts
- Risk management/supply chain security
- Quality management

#### Our seminar categories

- Safety and hazardous goods
- Customs and document examination

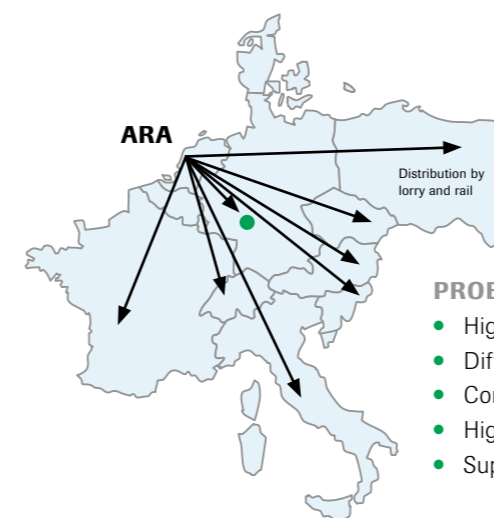


## >> ENABLING EXCELLENCE: OUR LOGISTICS SOLUTIONS.

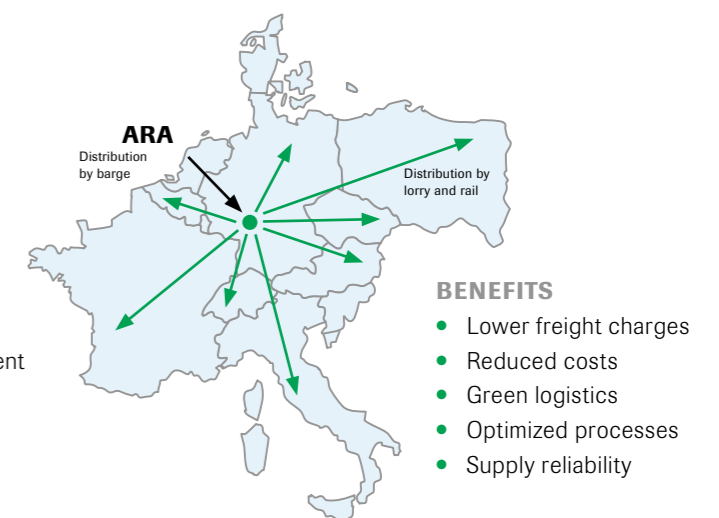
By intelligently combining our modular services across the supply chain, we can provide a wide range of solutions to meet all your transportation and contract logistics challenges. As an end-to-end service provider, we always have the right solutions for all your hazardous substances, dangerous goods and GMP needs.



### PROBLEM



### SOLUTION



ARA = Amsterdam, Rotterdam, Antwerp

LOGISTICS CENTER

JUNCTION A5 AND A3

TRIMODAL PORT

TANK FARM

FRANKFURT AIRPORT

## >> INDUSTRIEPARK HÖCHST: OUR INFRASTRUCTURE AND LOCATION.

Infraserv Logistics specializes in serving the chemical and pharmaceutical sector. A 100% subsidiary of Infraserv Höchst, the firm has outstanding expertise in industry-specific processes. The business is also located in one of the Europe's key transport hubs, with its headquarters ideally situated in Frankfurt.

## >> WHO WE ARE AND WHERE WE COME FROM: **OUR PROFILE.**

Infraserv Logistics GmbH is a subsidiary of the Infraserv Höchst Group. We are an end-to-end provider of logistics services for the chemical and pharmaceutical industry. Our key strengths include dangerous goods storage as well as handling active pharmaceutical ingredients. We have the extensive experience, skills and capabilities to provide high-quality services wherever you need us: At your local site, at one of our satellite locations or at our headquarters in Frankfurt-Höchst. At our main facility, you will benefit from our highly evolved infrastructure, central location in Europe and ideal multimodal links to river, road, rail and air routes.



### WHAT SETS US APART:

- We have chemical and pharmaceutical industry expertise
- We offer fully integrated concepts as a lead logistics provider
- We store products in all VCI storage classes, pursuant to TRGS 510, liquid and solid, except for classes 1 and 7
- We offer GMP-compliant storage
- We operate trimodal cargo handling facilities
- We are located right by the international Frankfurt Airport
- We can manage your customs processes and dangerous goods
- We provide special value-added services



# >> IINFRASERV HÖCHST: WE DELIVER SITE EXCELLENCE.

We are at home in the chemical, pharmaceutical and related process industries and are a driving force in the market for site operation. As an integrated service group with around 3,000 employees, we offer safe, efficient and sustainable site operation. From à la carte services to end-to-end site operation, our site services, waste management, utilities and supply chain services free up our customers to focus on one thing: their core business.

### OUR CUSTOMERS HAVE THE SITE. WE TAKE CARE OF IT.

Our customers may be based at one site or several. Either way, we will handle all their site services and ensure that their employees are healthy, their plants and equipment are effective, and their facilities are working properly. We keep their infrastructure highly available and avoid pollution, which lowers legal risks and enhances our customers' image in the eyes of their local communities.

### WE SUPPLY RELIABLE UTILITIES.

Our cost-effective solutions and services for delivering utilities give companies access to efficient, reliable, and future-proof supplies of a wide variety of utilities: From electricity and natural gas to heat and refrigeration to water and steam.

### WE OFFER FULL COMPLIANCE DISPOSAL.

Waste streams are in safe hands with us – from simple to challenging, from gaseous to liquid or solid. And we do much more. We are always looking for new ways to make disposal processes as sustainable and cost-effective as possible.

### WE PROVIDE EXCELLENT LOGISTICS.

Our tailored logistics concepts and services keep supply chains running smoothly. Whether at specific sites or worldwide, or by road, water, or air.

