

FACILITY MANAGEMENT

DESIGN AND CONSTRUCTION

>> **HARD FACILITY MANAGEMENT**

SOFT FACILITY MANAGEMENT

BUILDING AUTOMATION

EVENT IT

ELEVATORS AND LIFTS KEEP MOVING UP

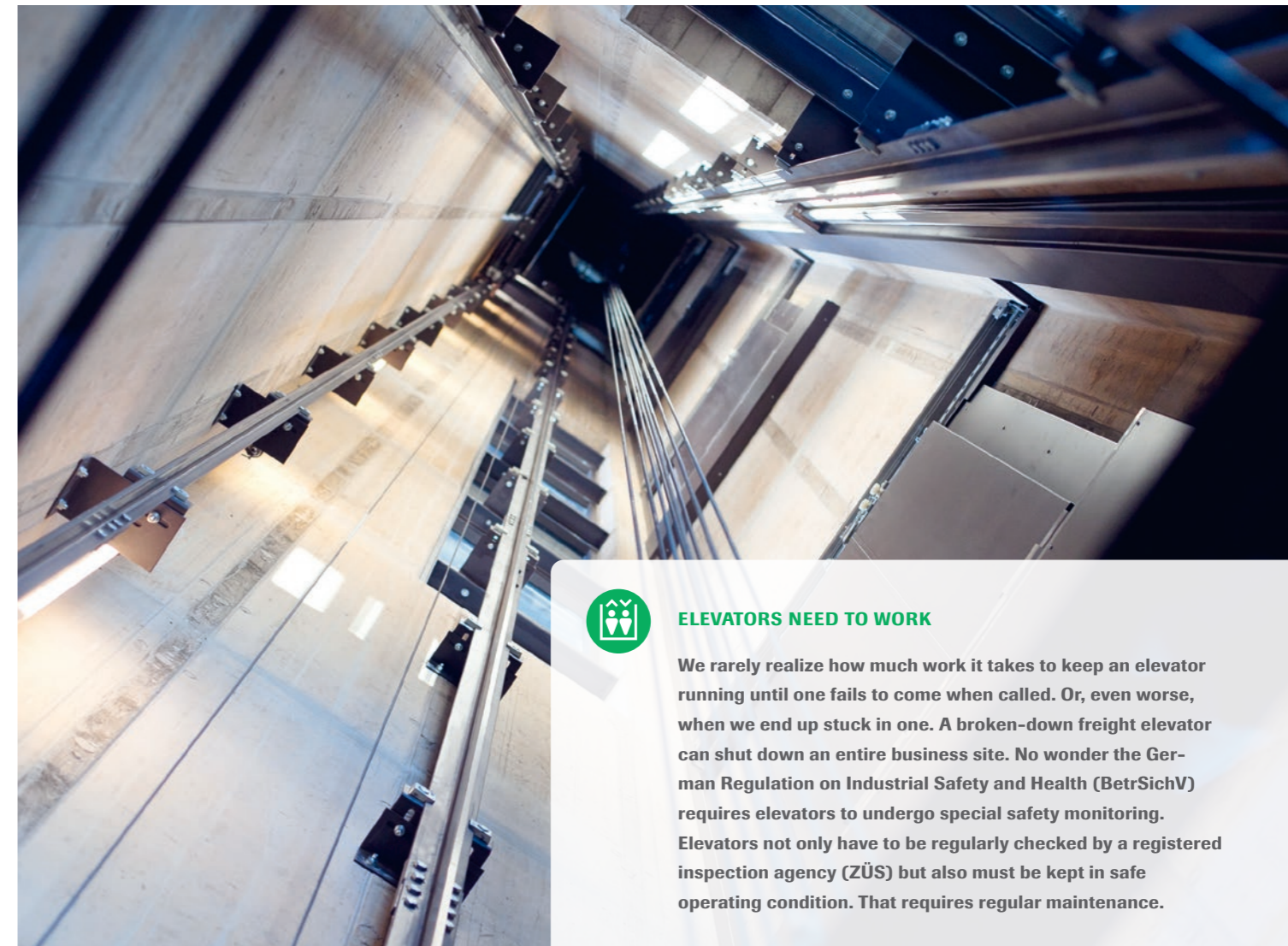
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ELEVATORS NEED TO WORK

We rarely realize how much work it takes to keep an elevator running until one fails to come when called. Or, even worse, when we end up stuck in one. A broken-down freight elevator can shut down an entire business site. No wonder the German Regulation on Industrial Safety and Health (BetrSichV) requires elevators to undergo special safety monitoring. Elevators not only have to be regularly checked by a registered inspection agency (ZÜS) but also must be kept in safe operating condition. That requires regular maintenance.

MONITORING AND MAINTENANCE BY THE BOOK, BY PROFESSIONALS

Many companies spend more on maintenance than necessary, according to a careful assessment of the market.

Also, it only rarely pays for elevator owners to stock spare parts for older equipment themselves.

Infraserv Höchst's knowledgeable professionals will be happy to advise you and develop a management program tailored to your individual systems and optimized for your operational needs. That way, you can be confident that you meet all legal requirements. Our services include transparent documentation of all scheduled and completed work with a reliable audit trail. Our service relationships are generally based on firm service levels: We can even guarantee system availability under our optional full maintenance contract.

Spare your employees the trauma of an elevator breakdown and your managers the headache of personally looking after every repair and maintenance call and then chasing down the documentation to boot. With Infraserv Höchst, you can trust not only that your elevator conforms to the laws and regulations but also that it will be highly safe, functional and reliable in day-to-day operations. Enjoy the economies of scale available to a large service provider, from long-term protection for your investment in elevators and their components to the assurance that your corporate and production processes will run smoothly: planning certainty right down the line.

HOLD THAT DOOR! ELEVATOR SPECIALIST TEAM – SERVICE, DESIGN AND INSPECTIONS

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OUR SOLUTIONS

- Custom maintenance
- Transparent documentation
- System availability using service levels
- Standards monitoring

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YOUR CHALLENGES

- Operator responsibility
- Cost optimization
- Legacy equipment
- Stocking spare parts

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YOUR GOALS

- Plant and equipment availability
- Certainty for planning
- Production safety and reliability



OUR SERVICE PORTFOLIO IN DETAIL

- Regular professional maintenance and inspections based on a maintenance and inspection plan tailored to the elevator
- Inspecting all components against the Infraserv Höchst checklist based on DIN EN 13015
- Cleaning equipment to maintain its functionality
- Assessing the wear reserve
- Documenting the services provided in the maintenance and troubleshooting list
- Our customer service team is available 24/7 to accept emergency elevator calls and fault reports
- Keeping customers updated on legal requirements/changes
- Advocating for customers vis-à-vis government agencies and advising on optimization strategies as needed (energy optimization, modernization, legal requirements)
- Optimizing maintenance intervals

OPTIONAL AND MIX-AND-MATCH ADD-ON SERVICES

- Performing regular inspections and providing inspection system with/without test weights pursuant to BetrSichV
- Interim TÜV inspections pursuant to BetrSichV
- Receiving elevator emergency alarms and rescuing passengers
- Inspections by authorized personnel (elevator technicians)
- Cleaning elevator shafts
- Rapid availability of spare / wearing parts
- Fixing faults and performing repairs on a time-and-materials basis (based on a quote or included in maintenance package)
- Availability guarantee
- Assessing system condition under commercial and technical (safety) criteria
- Designing and installing new systems and modernizing existing systems
- Issuing reports customized for each customer
- Assisting with the preparation of the risk assessment required by law

60 YEARS
OF HANDS-ON
EXPERIENCE
AT INDUSTRIEPARK
HÖCHST

2,000
service calls a year

110
on-call service calls

196 BUILDINGS
355 elevators

196
freight elevators,
including 60 EX lifts

118
passenger elevators

31
no-passenger
freight elevators

5
facade hoists

5
paternosters

YOUR BENEFITS:

- 24-hour on-call service
- Significantly improved availability
- Optimized, predictable maintenance costs
- Cost-cutting
- Focus on your core business
- Full regulatory compliance and reduced customer liability
- High vertical integration
- Manufacturer-agnostic maintenance